Appl. No. 10/578,210 Amdt. dated Mar. 17, 2008 Reply to Office Action of Dec. 18, 2007

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

- Claim 1 (currently amended): A method for logging
 information during a call completion process in an Internet
 call waiting environment comprising the steps of:
- creating a service detail record <u>comprising a</u>

 plurality of parameters, wherein each of the parameters

 relates to management information associated with the call

 completion process; and
- 8 assigning a value to <u>each of the parameters</u> a
 9 parameter of the service detail record.
- 1 Claim 2 (currently amended): $\underline{\text{The}}$ method according to
- claim 1, whereby the value of \underline{each} said parameter of the
- 3 service record is based on call related information.
- 1 Claim 3 (currently amended): The method according to
- 2 claim 2, whereby said call related information is <u>a unique</u>
- 3 id field, an A-number, a B-number, an A-number
- 4 presentation, or an originally dialed number.

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Reply to Office Action of Dec. 18, 2007
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     Claim 4 (currently amended): The method according to
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      claim 1, whereby the value of each said parameter of the
4
      service record is based on information relating to the call
5
      completion process.
     Claim 5 (currently amended): The method according to
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      claim 4, whereby said call completion related information
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      is a start of a pop-up, a start of an outgoing call, a
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      status, a choice, a pop-up choice, or a time out.
      Claim 6 (currently amended): The method according to
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      claim 1, whereby the service detail record is created at
3
      the beginning of the call completion process.
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1
      Claim 7 (currently amended): The method according to
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      claim 4, whereby a timer is started, and the a value of
3
      said timer is logged in the service detail record on a
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      point of time during the call completion process.
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      Claims 8-11 (cancelled).
  1
1
      Claim 12 (new): The method according to claim 1, further
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      comprising the step of providing the service detail record
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      to an Internet call waiting service provider, wherein the
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      service detail record serves as a measure of performance of
5
      the Internet call waiting service.
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      Claim 13 (new): A system, comprising a server, wherein the
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      server stores and maintains an application for logging
3
      management information during a call completion process in
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Appl. No. 10/578,210

Amdt. dated Mar. 17, 2008

Reply to Office Action of Dec. 18, 2007 4 an Internet call waiting environment, wherein the application comprises a plurality of components, wherein 5 6 the plurality of components perform the following 7 functions: 8 creating a service detail record comprising a 9 plurality of parameters, wherein each of the parameters relates to the management information associated with the 10 11 call completion process; and 12 assigning a value to each of the parameters of the 13 service detail record. 1 Claim 14 (new): The system according to claim 13, further 1 2 comprising a user device that communicates with the server 3 via a network. 1 1 Claim 15 (new): The system according to claim 14, wherein 2 the network is a mobile network. 1 1 Claim 16 (new): The system according to claim 14, wherein the network is a fixed network. 2 1 Claim 17 (new): The system according to claim 14, wherein 1 the device is selected from the group consisting of a 2

personal computer and a mobile phone.

Appl. No. 10/578,210

3

Amdt. dated Mar. 17, 2008

Page 6 of 13